

WE ARE NOW REGISTERING NEW PATIENTS!

In order to register as an NHS patient you must, be living within our practice boundary and provide your passport along with proof of address in the form of a utility bill.

(Please ask reception if your address falls within our area)

You will be automatically registered with one of the Partners, but will be able to see the doctor of your choice, subject to availability.

SURGERY OPENING TIMES

	Morning	Afternoon
Monday	8.00am – 6.30pm	
Tuesday	8.00am – 6.30pm	
Wednesday	8.00am – 6.30pm	
Thursday	8.00am - 1.00pm	1.45pm - 6.30pm
Friday	8.00am – 6.30pm	
Weekends	Closed	

Appointments can be made either in person, telephone or online, please ask at reception for an online access letter, and then visit

www.stjohnswood.nhs.uk

Please inform us as soon as possible if you are unable to keep your appointment so that it can be allocated to another patient.

MEET THE PRACTICE STAFF

DOCTORS:

Dr Steven Charkin: (Male)
MB BS 1983

Dr Dennis Abadi: (Male)
BSc 1985 MBBS 1988 DRCOG 1991

Dr Julia Miller: (Female)
BSc 1988 MBBS 1991 DFFP

Dr Rhian Jones: (Female)
MBBS 1995 MRCGP 2000 DRCOG 1998 DCH 1999
DFFP 1998

Dr Jasmin Pawa: (Female)
MBBS 2000 MRCGP 2004 DRCOG 2001 DFFP 2004

Dr Tina Sharma: (Female)
MRCGP 2002 MBChB 1997 DRCOG 2000 DFFP 2005

NURSING TEAM:

Advanced Nurse Practitioner Kathy Bull: (Female)
RGN RM BSc(Hons)FP Dip PGCE FHEA

Nurse Kathy Hulstrom: (Female)
RGN 1976

Nurse Jean Chapman: (Female)
RGN 1986

HCA Marie Cohen: (Female)

HCA Joanna Raymond: (Female)

MANAGEMENT TEAM:

Practice Manager:

Sue Nicholson

Assistant Practice Manager:

Sharon Cohen

Reception Manager:

Laura Nymark

ST JOHNS WOOD MEDICAL PRACTICE

The St Johns Wood Medical Practice started over 40 years ago and we have been in new purpose built premises with easy access for our disabled patients since January 2008.

We provide comprehensive medical care to all our registered patients, regardless of race, gender, age, religion, sexuality, disability or medical condition.

The practice is a member of Central London Healthcare - a cluster of over 20 local NHS practices collaborating to deliver high quality, primary care and to improve NHS community based and Hospital Services on your behalf.



**St Johns Wood Medical Practice
Brampton House
Hospital of St John & St Elizabeth
60 Grove End Road
NW8 9NH**

Tel. No. 0844 477 8590

Fax No. 0844 477 8591

www.stjohnswood.nhs.uk

OUR SERVICES

We offer a wide range of services including:

- Anticoagulation Clinic
- Antenatal Care
- Baby Clinic
- Cervical Smear Tests
- Childhood Immunisations
- Contraceptive Advice
- Long Term Condition Clinics
 - Diabetes
 - Asthma
 - Heart Disease
- Minor Surgery
- Phlebotomy Clinic
- Travel Clinic
- Blood pressure monitoring
- Pregnancy testing
- Smoking cessation
- Dietary & lifestyle advice
- Treatment of minor injuries
- Dressings

Other healthcare professionals attached to the practice include:

DISTRICT NURSES:	Specialised nursing care, domiciliary assessments and general nursing advice to housebound patients.
HEALTH VISITORS:	Qualified in health education, screening and counseling in pregnancy, childcare and developmental checks.
PRACTICE COUNSELLOR:	If you wish to see the counsellor please make an appointment with the doctor.
COGNITIVE BEHAVIOURAL THERAPY:	If you wish to see the CBT team please make an appointment with the doctor.

APPOINTMENTS:	The standard appointment time is 10 minutes, however if you feel you need more time, please let the receptionists know.
HOME VISITS:	When a home visit is necessary please telephone before 10.00 am if possible.
REPEAT PRESCRIPTIONS:	Please could you request your repeat prescription in writing and give the doctor 48 working hours notice.
SICK CERTIFICATION:	The patient is responsible for self-certification for the first seven days of an illness.
TEST RESULTS:	Please call reception between 2:00pm - 4:00pm.
WALK IN CENTRES:	A NHS walk-in centre is based at 1 Frith Street (off Soho Square), W1V 5DH. Call: 020 7534 6500
RECEPTION & ADMIN STAFF:	The practice has a medical secretary and several receptionists. They are there to assist you in making appointments, requesting home visits and dealing with all general enquiries.
ZERO TOLERANCE:	We have a zero tolerance policy for abuse and will remove from our list any patient who is physically or verbally abusive or threatening towards staff or other patients.
OUT OF HOURS:	If you need to contact the practice when it is closed, call 020 8969 7777. You will be put through to the out of hours service.

ADDITIONAL

SUGGESTIONS / COMPLAINTS

Located in the waiting area is a suggestion box and we welcome your comments. Should you have a complaint, please contact Laura Nymark, Reception Manager.

CONFIDENTIALITY

We are a computerised practice and we comply with the Data Protection Act 1998 and other guidance on privacy and data confidentiality. Information is NOT shared with any third party outside the Health Service (e.g. insurer, employer, and solicitor) without explicit consent and agreement. We are obliged by law to provide certain information e.g. notification of infectious diseases to Public Health Specialists. Everyone working for the NHS has a legal duty to keep information about you confidential and adhere to a Code of Practice on protecting patient confidentiality.

If you would like access to your medical records, please apply in writing to Laura Nymark, Reception Manager.